

What is the Internet?

In, simple terms, the Internet is just a whole bunch of computers around the world connected together - millions of computers linking people from hundreds of different countries and cultures - forming a massive network full of human knowledge, marketing and entertainment. The Internet also allows you to communicate easily with any other Internet user via email.

Getting Connected

Connecting your computer to the Internet via Daltron is relatively straightforward for an experienced computer buff, but many people find it difficult. If you have a computer with Windows 95 installed, a modem and telephone line that works, Daltron will set you up on the Internet for K100 on site, or for K50 in our workshop (in Port Moresby during business hours). Published access rates apply to single simultaneous user access per login connection. For multiple simultaneous user access, contact Daltron.

What equipment you'll need *(our recommended minimum)*

Software: Windows 95 with Internet Explorer 4.0 (or above), or Netscape Navigator 3.0 (or above).

Hardware: Pentium 166 or better PC with 16Mb RAM, and 60Mb free disk space. Graphics system capable of 800x600. An internal or external modem with 33.6Kbs minimum speed.

Phone: Access to a STD enabled phone line

Technical Stuff:

If you're setting your browser up yourself:

Primary domain name server (DNS)	Server Assigned
Secondary domain name server (DNS)	Server Assigned
Set your cache proxies to	Server Assigned
Set up your home page (default URL) to	www.daltron.com.pg
SMTP and POP3 Mail Servers	mail.daltron.com.pg
Our dial-in numbers are	188 - 3111 33.6K 188 - 0200 56K

Telephone Line

Telikom have introduced timed calls for access to the Internet from anywhere in PNG. You need to have STD access to be able to call the 188 numbers. Telikom charges for access to the 188 number and will appear on your phone bill. These charges are as follows:

Mon - Sat	0730 to 1730	K3.60 per hour	<i>these rates apply from anywhere in PNG</i>
Mon - Sat	1730 to 0730	K2.40 per hour	
Sunday	0000 to 2400	K2.40 per hour	

Terms & Conditions:

Daltron Electronics Ltd (Daltron) agrees to provide you with and allow you to use Daltron Internet services on the following terms and conditions of use (Terms & Conditions). By using the Internet services you will have acknowledged that you have read and agree to be bound by and comply with these Terms & Conditions.

1. **Duration.** The agreement will remain in force unless terminated by either party giving one month's notice to the other.
2. **Obligation of Daltron.** Daltron will provide the service, which will include an access telephone number, log in code and password, and any other information that is required to access the service.
3. **Rates and Charges.** The rates for the use of the service are published by Daltron, and may be changed at any time after 7 days notice has been given. You agree to pay in advance for the services based on a monthly invoicing system, invoices will be emailed and must be paid within 14 days of email date. Daltron reserves the right to suspend access to the service if payment has not been received. A reconnection fee will be imposed for services reconnected within 30 days of disconnection. Any excess hours used will be billed at the published casual rate.
Telephone support is available through our helpdesk. Daltron will provide the following service at no charge; confirmation of user name and password, confirmation account is active, supply key set up parameters and fax standard set-up instructions Charges will apply for all other support at a rate of K30.00 per 15 mins support time. We will advise if you are to be charged.
The rates contained in Daltron iPass Dialler Software are indicative of the hourly access rates, however we reserve the right to amend these due to exchange rate variations.
4. **Limitations of liabilities.**
 - 4.1 You acknowledge that Daltron will not be liable for damage or injury caused by the use of the internet services or arising out of any breach of any term, undertaking, warranty or representation relating to the internet services under this agreement or provided by Daltron, any of its employees, contractors or agents at any time elsewhere, including any indirect, special or consequential damage, whether foreseeable or not and whether or not such loss or damage derives from an act or omission which is negligent.
 - 4.2 Except as expressly provided under these Terms & Conditions, no warranty, condition, undertaking or term, express or implied, statutory or otherwise, as to the condition, quality, performance, merchantability or fitness for purpose of the internet services provided hereunder is given or assumed and all such warranties, conditions, undertakings and terms are thereby excluded.
 - 4.3 You acknowledge that Daltron shall not be liable for any special, incidental or consequential loss or damages arising from or as a result of any delay, omission or error in the use of the Internet services.
 - 4.4 You hereby indemnify and keep indemnified Daltron in respect of any loss or damage or proceeding brought against Daltron as a result of your use of the service.
 - 4.5 The Daltron technical support team undertakes the following polices when supporting the Daltron Global Roaming Service:
 - 4.5.1 We will not support customers unless they have an established working Daltron Connection before they leave Papua New Guinea;
 - 4.5.2 Cannot be responsible for reliability of other ISP networks and communication phone lines of other countries;
 - 4.5.3 Customers' hardware must be compatible with the telecommunications network of the country from which they are attempting access;
 - 4.5.4 Daltron cannot guarantee a connection outside of Papua New Guinea. Daltron will, however, make every effort reasonable effort to try and get you connected while in another country.
5. **Jurisdiction.** The laws in force from time to time in the Independent State of Papua New Guinea shall govern this agreement and each party hereto submits to the exclusive jurisdiction thereof.
6. **Force Majeure.** Daltron will not be liable for any delay or failure to perform its obligations if the failure or delay is due to Force Majeure.



Email: inet@daltron.com.pg

Ph: 302 2200

Fax: 325 6558

Please connect me to the Internet

One month Billing Plan

ACCOUNT OWNER USER DETAILS

Company

Individual

Company or Last Name:.....First Name (s).....

Address :.....

Contact Phone: Home:.....Business:.....

Alternate Billing Address or Fax No.....

INTERNET Login (max 15 characters).....Password

EMAIL ADDRESS (eg;johns@daltron.com.pg).....

USER PLANS

Tick a choice of Plan (all prices include GST)

<input type="checkbox"/>	USER PLAN (Hours)	Megabytes	Cost per Month	Excess Charge
<input type="checkbox"/>	Mail Only Account (5 Hours)	Unlimited	K27.50	K3.85 per hour
<input type="checkbox"/>	10 Hour Plan	Unlimited	K33.00	K3.85 per hour
<input type="checkbox"/>	20 Hour Plan	Unlimited	K60.50	K3.85 per hour
<input type="checkbox"/>	40 Hour Plan	Unlimited	K84.70	K3.85 per hour
<input type="checkbox"/>	Unlimited	100	K88.00	0.75t per Mb
<input type="checkbox"/>	Unlimited	200	K165.00	0.72t per Mb

User Options; (contact Internet Sales Rep)

<input type="checkbox"/>	Additional Mailbox (s)	K16.50
<input type="checkbox"/>	Set up Fee (mailboxes)	K27.50
<input type="checkbox"/>	On- Site PC Setup	K110.00
<input type="checkbox"/>	PC Setup @ Daltron	K55.00

INITIAL PAYMENT SUMMARY (Onsite setup & Daltron Workshop Setup are optional)

Connection Fee	K55.00
Account Plan..... (2mths advance payment)	K.....
Onsite Setup Fee	K.....
Setup @ Daltron	K.....
Other	K.....
Total (Gst Incl)	K.....

Payment Method:
 Cash Cheque Credit Card Direct Deposit

Daltron Electronics Bank Details:
 BSP (Gordons) A/c#1000144989
 ANZ (Waigani) A/c#825851

Please make all cheques payable to:
“Daltron Electronics”

Credit Card Details: Visa MasterCard Amex

Card No:.....

Expiry...../.....

Card Holder Name:.....

Signature:.....

Do you require this as a standing arrangement? Yes No

I understand that additional hours are charged at **K3.85** (casual rate). Any hours that remain unused at the end of the month will not be credited for the next month. Pack sizes can be increased or decreased at anytime.

Signature:..... **Date:**.....

<u>Office Use Only</u>	
Cheque/Order No: _____	Rodopi Set-up: _____
Invoice No.: _____	Initial: _____
Date: _____	Date: _____
Registration No.: _____	Receipt No: _____